



9 March 2009

For Immediate Release

Councillor William Maslin said today, that he is receiving many reports from constituents in the Gungahlin Shire regarding poor television reception, not being able to receive certain channels and not being able to receive a digital television signal.

Cr Maslin said that if you are experiencing any of the previously mentioned issues, then your first action should be to contact your local antenna installer and have your equipment checked. Your local antenna installer will be able to advise you as to whether your television problems are a result of your equipment, signal strength or environmental factors such as hills, or interference from power lines or your neighbours equipment.

The Australian Communications and Media Authority (ACMA) has publications, such as *Better Television and Radio Reception, Identifying your interference problem* and *For better TV reception... consider digital* which may assist you diagnose your reception difficulties.

These publications are available from the ACMA website www.acma.gov.au or alternatively by contacting ACMA on 1300 850 115.

If your local antenna installer is unable to rectify the problem, you should contact the broadcaster of the channel/s you are having difficulty with. Failing that you should take the issue up with ACMA who provides an interference investigation service.

"It must be noted though, that ACMA provides a diagnostic and advisory service only and resolution of interference problems is the responsibility of the affected parties, except where there are breaches of the Radiocommunications Act 1992 and Telecommunications Act 1997", Cr Maslin concluded.

End

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